

# **BUSINESS SUMMIT PRESENTATION**

# Middlesex County Economic and Workforce Competitiveness Project

Carl Van Horn, Maria Heidkamp, Liana Volpe, Stephanie Holcomb John J. Heldrich Center for Workforce Development Rutgers University

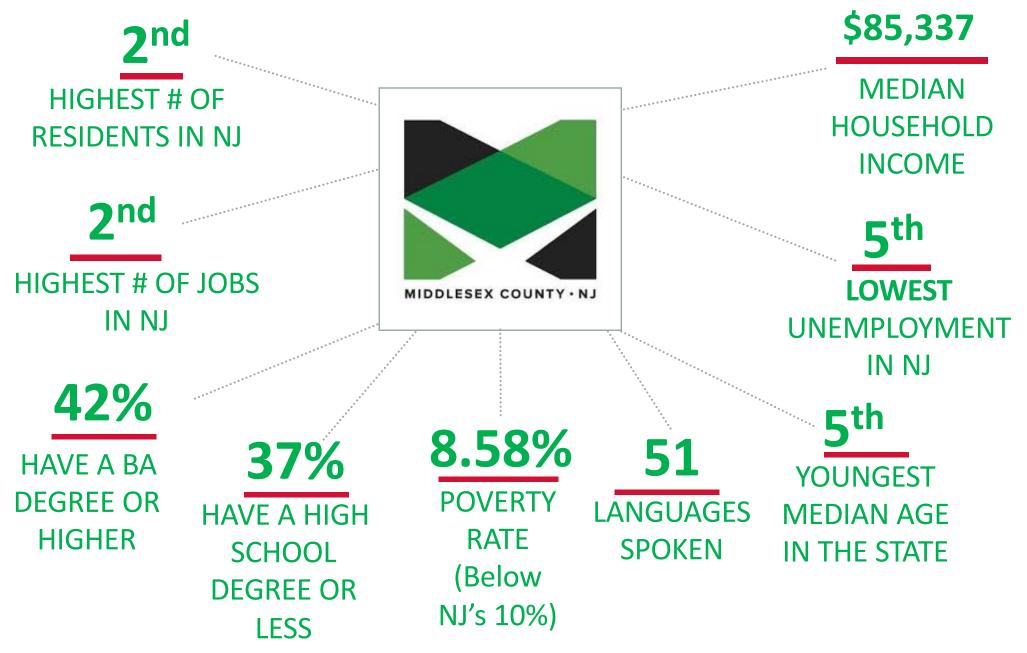


### AGENDA

- I. MIDDLESEX COUNTY'S WORKFORCE IN 2019
- II. PRINCIPAL BUSINESSES & INDUSTRIES
- III. EDUCATIONAL & TRAINING ASSETS
- IV. OPPORTUNITIES
- V. VISION & RECOMMENDATIONS



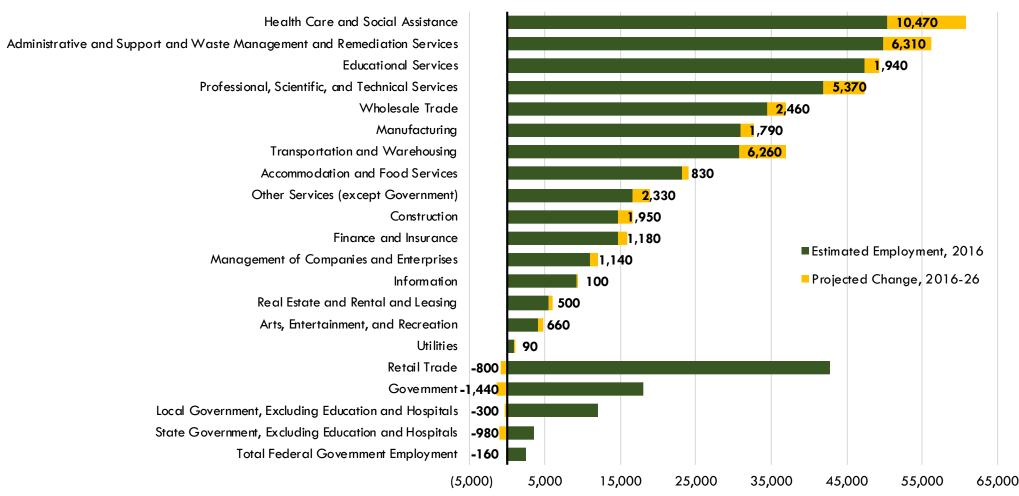
# I. MIDDLESEX COUNTY'S WORKFORCE IN 2019



### II. MIDDLESEX COUNTY'S PRINCIPAL BUSINESSES & INDUSTRIES

 From 2007-2017 the number of jobs increased by 3.4%—nearly 3 times faster than the state's overall rate of 1.15%.

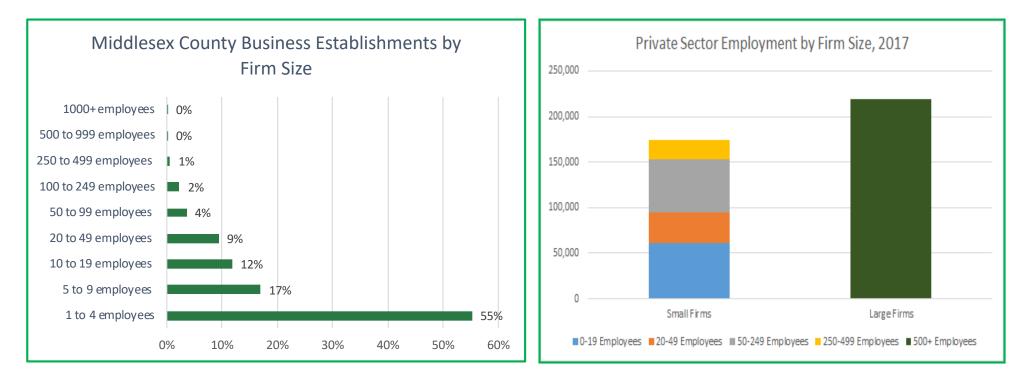
Middlesex County Estimated Employment (2016) and Growth Projections (2026) by Sector



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#### II. MIDDLESEX COUNTY'S PRINCIPAL BUSINESSES & INDUSTRIES

- Large companies (over 500 employees) employ most workers
- Small and Midsized Employers make up the majority of businesses



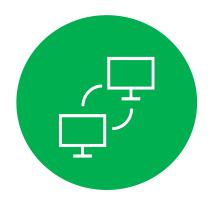
#### Heldrich Center for Workforce Development

#### III. MIDDLESEX COUNTY'S EDUCATIONAL & TRAINING ASSETS









18 higher education institutions including Rutgers University and Middlesex County College 5 Middlesex County Vocational Technical schools

2 One-Stop Career Centers, in New Brunswick and Perth Amboy In 2018, Middlesex County introduced SkillUp Middlesex, offering 4,500+ free, self-paced online courses

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#### III. MIDDLESEX COUNTY'S EDUCATIONAL & TRAINING ASSETS

 Heldrich Center created a searchable inventory of 1,196 programs & degrees offered by public & private education & training providers

#### Middlesex Education and Training Program Inventory - Draft

Program or Degree F	ield	Program or Degree Field	Program or Degree Name	Specific Program Name ▲	Type of Training Provider	Provider Name	Addre ss
All	$\sim$	Theologyand Religious Vocations	Rabbinical & Talmudic Studies		Other	Rabbi Jacob Joseph School	1 Plainfield Ave, Edison, NJ 08817
		Business, Management, Marketing, and Related Support Services	Accounting		Four-year Colleges and Universities	Strayer University	242 Old New BrunswickRd Suite 220, Pisc
Program or Degree Name		Business, Management, Marketing, and Related Support Services	Business Administration		Four-year Colleges and Universities	Strayer University	242 Old New BrunswickRd Suite 220, Pisc
All	$\checkmark$	Homeland Security, Law Enforcement, Firefighting and Related Protective Services	Criminal Justiæ		Four-year Colleges and Universities	Strayer University	242 Old New Brunswick Rd Suite 220, Pisc
Specific Program Name		Computer and Information Science and Support Services	Information Systems		Four-year Colleges and Universities	Strayer University	242 Old New BrunswickRd Suite 220, Pisc
All	$\sim$	Business, Management, Marketing, and Related Support Serviœs	Accounting		Two-year, Technical and Community Colleges	Middle sex County Colle ge	2600 Woodbridge Ave, Edison, № 08837
Type of Training Provider		Computer and Information Science and Support Services	Accounting		Two-year, Technical and Community Colleges	Middle sex County Colle ge	2600 Woodbridge Ave, Edison, № 08837
All	$\sim$	Business, Management, Marketing, and Related Support Services	Accounting Assistant		Two-year, Technical and Community Colleges	Middle sex County Colle ge	2600 Woodbridge Ave, Edison, № 08837
Provider Name		Health Professions and Related Programs	Addiction Studies		Two-year, Technical and Community Colleges	Middle sex County Colle ge	2600 Woodbridge Ave, Edison, NJ 08837
All	$\checkmark$	Health Professions and Related Programs	Allied Health Pre-Professional		Two-year, Technical and Community Colleges	Middle sex County Colle ge	2600 Woodbridge Ave, Edison, NJ 08837
		Foreign Languages, Literatures, and Linguistics	American Sign Language		Two-year, Technical and	Middle sex County College	2600 Woodbridge Ave, Edison, NJ 08837
A ddress		Engineering Technologies and Engineering- Related Fields	Automotive Technology		Two-year, Technical and Community Colleges	Middle sex County Colle ge	2600 Woodbridge Ave, Edison, NJ 08837
All	$\sim$	Personal and Culinary Services	Baking and Pastry Arts		Two-year, Technical and Community Colleges	Middle sex County Colle ge	2600 Woodbridge Ave, Edison, NJ 08837
ategory Explanations and		Sdenæ Technologies/Technicians	Biologiæl laboratory Technology		Two-year, Technical and Community Colleges	Middle sex County Colle ge	2600 Woodbridge Ave, Edison, № 08837
efinitions		Biological and Biomedical Sciences	Biotechnology		Two-year, Technical and Community Colleges	Middlesex County College	2600 Woodbridge Ave, Edison, NJ 08837
Total Programs and Degrees		Business, Management, Marketing, and Related Support Services	Business Administration		Two-year, Technical and Community Colleges	Middle sex County Colle ge	2600 Woodbridge Ave, Edison, NJ 08837
110	<b>N</b> /	Computer and Information Science and Support Services	Business Information Systems Transfer		Two-year, Technical and Community Colleges	Middle sex County Colle ge	2600 Woodbridge Ave, Edison, NJ 08837
119	16	Cjana Tahnalagias/Tahnidana	Chamim! To the along		Tup upor Tochnic Land	Middlesov County College	2600 Woodbridge Am Edime NI 00027

### IV. OPPORTUNITIES

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- Middlesex County is well positioned to continue as an economic leader in NJ due to its concentration of education and healthcare industries.
  - Innovation Hub, major health care expansions (Rutgers Cancer Institute; RWJBarnabas), New Brunswick Performing Arts Center will further strengthen County's economy
- County is projected to add over 300,000 jobs by 2026, up 9.3% over current levels (BLS); more than all but 1 other county in NJ
  - Replacing retiring workers plus projected growth will create substantial demand for workers in the next 5 years
- County leaders have identified 3 industries for strategic marketing and economic development efforts:
  - Advanced Manufacturing/Autonomous Transportation Technology
  - Food Innovation
  - Life Sciences

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#### FUTURE OF WORK: PREDICTED WORKFORCE IMPACTS OF AUTOMATION

- McKinsey Global Institute (MGI) projects Middlesex County will have:
  - > Net job growth of 5-10% due to automation between 2017-2030
  - Potential displacement rate of 22-23%
- Other general predictions related to the future of work include:
  - > Occupational growth categories include Middlesex's strengths
  - Declining demand for workers in food service, production work, and office support
  - Individuals with a high school degree or less are four times more likely to be jobs that are "highly automatable" compared to BAs
  - Hispanic & African American workers may face the greatest risks
  - > Young workers and workers over 50 are more likely to face challenges

### V. VISION AND RECOMMENDATIONS

- Economic development, workforce development, and education should be strengthened and more closely aligned in order to achieve sustainable, vibrant growth in Middlesex County.
- Access to quality jobs should increase for all residents.
- Recommendations are aligned with 3 KEY STRATEGIC
  PILLARS:

Improving Governance, Coordination, and Communication

ITGERS

Inclusive Business Growth Through Sustained Employer Engagement and Sector Strategies Improving Residents' Access to Quality Workforce Services and Quality Jobs

Improving Governance, Coordination, and Communication Inclusive Business Growth Through Sustained Employer Engagement and Sector Strategies

Improving Residents' Access to Quality Workforce Services and Quality Jobs

- Tied to Destination 2040, County's unified approach to workforce and economic development should explore the creation of a new Department of Business Innovation & Opportunity (DBIO).
- County should consider establishing a standing Workforce and Economic Opportunity Council (WEOC), accountable to County Administrator and Freeholder Board. Members:
  - DBIO units
  - County Board of Social Services
  - Department of Transportation
  - Middlesex County Improvement Authority

Improving Governance, Coordination, and Communication Inclusive Business Growth Through Sustained Employer Engagement and Sector Strategies

Improving Residents' Access to Quality Workforce Services and Quality Jobs

#### WORKFORCE & ECONOMIC OPPORTUNITY COUNCIL (WEOC)

- Develop a strategic implementation plan
- Develop milestones, measure progress, report quarterly to County leadership and stakeholders
- Collaborate with:
  - State agencies
  - Middlesex County's municipalities
  - > Neighboring counties in central NJ and regional organizations
  - Businesses and employer associations, organized labor, and nonprofits serving disadvantaged populations
  - School districts and education and training institutions

Improving Governance, Coordination, and Communication Inclusive Business Growth Through Sustained Employer Engagement and Sector Strategies

Improving Residents' Access to Quality Workforce Services and Quality Jobs

To increase the strategic involvement of local businesses, Middlesex County should explore:

- Expanding the Workforce Development Board
- Establishing the WDB as a private, not-for-profit 501(c)(3)
- Creating County-focused Industry Sector Panels

Improving Governance, Coordination, and Communication Inclusive Business Growth Through Sustained Employer Engagement and Sector Strategies

Improving Residents' Access to Quality Workforce Services and Quality Jobs

#### INDUSTRY SECTOR PANELS ACTIVITIES

Review and improve career awareness and exploration programs

#### Develop innovative career pathways that

- Focus on sector-specific education, training, and support services
- Align across secondary/postsecondary education, training, and votech
- > Offer multiple entry and exit points and credentials that stack
- Include focus on work-based learning
- Provide support for multi-employer industry-focused workforce training partnership programs
- Increase capacity of current programs to align with key sectors

Improving Governance, Coordination, and Communication Inclusive Business Growth Through Sustained Employer Engagement and Sector Strategies

Improving Residents' Access to Quality Workforce Services and Quality Jobs

#### IMPROVE ACCESS TO QUALITY WORKFORCE SERVICES & JOBS

- Create state-of-the-art One Stop Career Centers (OSCCs) emulating the experience of welcoming retail stores, based on human- centered design
- Expand the reach of the OSCCs, and enhance the ability to offer customized support to different populations by offering services in multiple satellite locations such as:
  - Libraries, MCC, nonprofits, faith-based/community-based organizations in order to serve youth, previously incarcerated individuals, individuals w/disabilities, refugees, non-English speakers, Veterans
- With input from OSCC users, simplify customer flow, develop user-friendly forms and processes; enable more online completion of forms
- WEOC and WDB should adopt, promote, & incentivize quality job measures
- Develop frontline OSCC staff as coaches



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